

# Air to Water Heat Pump Installation manual

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## Outdoor Unit AE\*\*\*AXED\*H

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- Thank you for purchasing this Samsung Product.
- Before operating this unit, please read this manual carefully and retain it for future reference.

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### **Correct Disposal of This Product (Waste Electrical & Electronic Equipment)**

#### ***(Applicable in countries with separate collection systems)***

This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources. Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling. Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

For information on Samsung's environmental commitments and product regulatory obligations, e.g. REACH, visit our sustainability page available via [www.samsung.com](http://www.samsung.com)

# Safety precautions

Carefully follow the precautions listed as below because they are essential to guarantee the safety of SAMSUNG product.



## WARNING

- Always disconnect a power supply of Air-Water Heat Pump before servicing it or accessing components inside the unit.
- Verify that installation and testing operations shall be performed by qualified personnel.
- To prevent serious damage on the system and injuries to users, precautions and other notices shall be observed.

## Warning

- ▶ Carefully read the content of this manual before installing the air to water heat pump and store the manual in a safe place in order to be able to use it as reference after installation.
- ▶ For maximum safety, installers should always carefully read the following warnings.
- ▶ Store the operation and installation manual in a safe location and remember to hand it over to the new owner if the Air to Water Heat pump is sold or transferred.
- ▶ Store the user and installation manual in a safe location and remember to hand it over to the new owner if the air to water heat pump is sold or transferred.
- ▶ This manual explains how to install Air-Water Heat Pump. The use of other types of units with different control systems may damage the units and invalidate the warranty. The manufacturer shall not be responsible for damages arising from the use of non compliant units.
- ▶ The manufacturer shall not be responsible for damage originating from unauthorized changes or the improper connection of electric and hydraulic lines. Failure to comply with these instructions or to comply with the requirements set forth in the "Operating limits" table, included in the manual, shall immediately invalidate the warranty.
- ▶ Failure to comply with these instructions or to comply with the requirement on the Operating Range (Heat : -25~35 °C/ Cool: 10~46 °C) set forth in the Product Specification (p.6) shall immediately invalidate the warranty.
- ▶ Do not use the units if you see some damages on the units and recognize something bad such as loud noisy, smell of burning.
- ▶ In order to prevent electric shocks, fires or injuries, always stop the unit, disable the protection switch and contact SAMSUNG's technical support if the unit produces smoke, if the power cable is hot or damaged or if the unit is very noisy.
- ▶ Always remember to inspect the unit, electric connections, refrigerant tubes and protections regularly. These operations shall be performed by qualified personnel only.
- ▶ The unit contains moving parts and electrical parts, which should always be kept out of the reach of children.
- ▶ Do not attempt to repair, move, alter or reinstall the unit by unauthorized personnel, these operations may cause product damage, electric shocks and fires.
- ▶ Do not place containers with liquids or other objects on the unit.
- ▶ All the materials used for the manufacture and packaging of the air to water heat pump are recyclable.
- ▶ The packing material and exhaust batteries of the remote controller(optional) must be disposed of in accordance with local regulations.
- ▶ The air to water heat pump contains a refrigerant that has to be disposed of as special waste. At the end of its life cycle, the heat pump must be disposed of in authorized centers or returned to the retailer so that it can be disposed of correctly and safely.
- ▶ Wear protective gloves to unpack, move, install, and service the unit to avoid your hands being injured by the edge of the parts.
- ▶ Do not touch the internal parts (water pipes, refrigerant pipes, heat exchangers, etc) while running the units. And if you need to adjust and touch the units, have enough time for the unit can be cooled and be sure to wear protective gloves.
- ▶ In case of refrigerant leakage, try to avoid getting in contact with the refrigerant because this could result in severe wounds.


# Safety precautions

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- ▶ When you install the Air to water heat pump in a small room, you must consider a proper ventilation to prevent a leakage level within the maximum permissible limit.
  - In that case, you may die from suffocation by some possibility.
- ▶ Make sure to safely dispose of packing materials. Packing materials, such as nails and other metal or wooden pallets may cause children get injured.
- ▶ Inspect the product shipped and check if damaged during transport. If the product has some damages, DO NOT INSTALL and immediately discuss about the damages with the carrier or retailer (if the installer or the authorized technician has collected the material from the retailer.)
- ▶ Our units shall be installed in compliance with the spaces described in the installation manual, to ensure accessibility from both sides and allow repairs or maintenance operations to be carried out. If the units installed without complying with procedures described in manual, additional expenses can be asked because special harnesses, ladders, scaffolding or any other elevation system for repair service will NOT be considered part of the warranty and will be charged to the end customer.
- ▶ Always make sure that the power supply is compliant with local safety standards.
- ▶ Verify that the voltage and frequency of the power supply comply with the specifications and input power is sufficient to ensure the operation of any other domestic appliance connected to the same electric lines. Always verify that the cut-off and protection switches are suitably selected.
- ▶ Always verify that electric connections (cable entry, section of leads, protections. . .) are compliant with the electric specifications and with the instructions provided in the wiring scheme. Always verify that all connections comply with the standards applicable to the installation of air to water heat pumps. Devices disconnected from the power supply should be completely disconnected in the condition of overvoltage category.
- ▶ Do not connect the earth wire to the gas pipe or water pipe, lighting rod, surge absorber, or telephone earth wire. If earthing is not complete, it may cause an electric shock or fire.
- ▶ Be sure to install both an earth leakage detector and circuit breaker with specified capacity in accordance with relevant local and national regulations.
  - If it is not installed properly, it may cause electric shocks and fire.
- ▶ Make sure that the condensed water runs well out of the unit at low ambient temperature. Drain pipe and cond heater can frost/ice can not grow. If drain work is not effective for releasing condensed water, it can make the units get damaged by massive ice and system can be stop , covered by ice.
- ▶ Install the power cable and communication cable of the indoor and outdoor unit at least 1 m away from the electric appliance.
- ▶ Protect the unit from rats or small animals. If an animal makes a contact with the electric parts, it can cause malfunctions, smoke or fire. Please instruct the customer to keep the area around the unit clean.
- ▶ Do not disassemble and alter the heater at your own discretion.
- ▶ Wear protective equipment (such as safety gloves, goggles, and headgear) during installation and maintenance works. Installation/repair technicians may be injured if protective equipment is not properly equipped.
- ▶ This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- ▶ **For use in Europe** : This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- ▶ Be sure not to perform power cable modification, extension wiring, and multiple wire connection.
  - It may cause electric shock or fire due to poor connection, poor insulation, or current limit override.
  - When extension wiring is required due to power line damage, refer to "How to connect your extended power cables" in the installation manual.





# Product specifications

## Product line-up

Line-up		Remark
Heat pump units	Chassis	
	Model name	AE120AXEDEH AE120AXEDGH AE160AXEDEH AE160AXEDGH

## Accessories

- ▶ Keep supplied accessories until the installation is finished.
- ▶ Hand the installation manual over to the customer after finishing installation.
- ▶ The quantities are indicated in parentheses.
- ▶ The base heater inside outdoor unit works in accordance with the weather of outdoor.

Installation manual (1)	Drain plug (1)	Rubber Leg (4)	Drain cap (3)
			

# Outdoor unit specification

Type	Unit	AE120AXEDEH	AE120AXEDGH	AE160AXEDEH	AE160AXEDGH
Power source	-	1P, 220~240 VAC, 50 Hz	3P, 380~415 VAC, 50 Hz	1P, 220~240 VAC, 50 Hz	3P, 380~415 VAC, 50 Hz
Weight (net/gross)	kg	100.5/110.0	99.5/109.0	100.5/110.0	99.5/109.0
Size (WxHxD, net)	mm	940 x 1,420 x 330			
Noise (Heat/Cool, Pressure)	dB(A)	50/50	50/50	52/54	52/54
Operating Range (Heat/Cool)	°C	-25~-35/10~46			

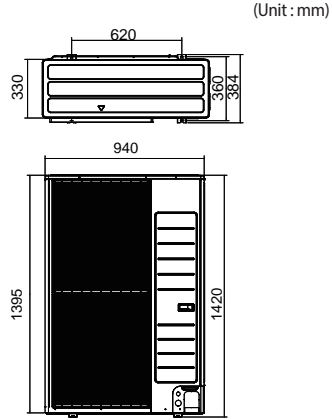
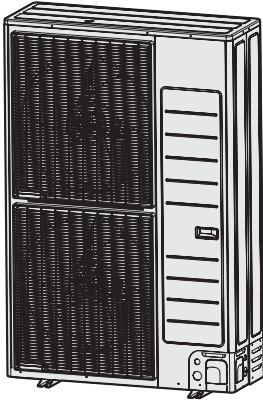
\* At the temperature -25 °C ~ -20 °C, operation is available but capacity cannot be guaranteed.

# Main components

## Dimensions(Overall)

Heat pump for R-410A.

### 2-Fan chassis



# Installing the unit

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## Deciding on where to install the outdoor unit

Decide the installation location regarding the following condition and obtain the user's approval.

- ▶ The outdoor unit must not be placed on its side or upside down, as the compressor lubrication oil will run into the cooling circuit and seriously damage the unit.
- ▶ Choose a location that is dry and sunny, but not exposed to direct sunlight or strong winds.
- ▶ Do not block any passageways or thoroughfares.
- ▶ Choose a location where the noise of the Air to Water Heat Pump when running and the discharged air do not disturb any neighbours.
- ▶ Choose a position that enables the pipes and cables to be easily connected to the other hydraulic system.
- ▶ Install the outdoor unit on a flat, stable surface that can support its weight and does not generate any unnecessary noise and vibration.
- ▶ Position the outdoor unit so that the air flow directly stream towards the open area.
- ▶ Place the outdoor unit where there are no plants and animals because they may cause malfunction of outdoor unit.
- ▶ Maintain sufficient clearance around the outdoor unit, especially from a radio, computer, stereo system, etc.

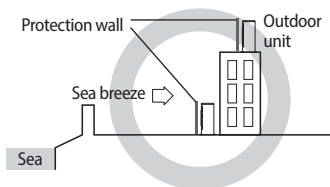
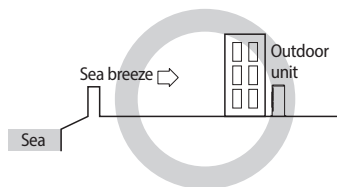
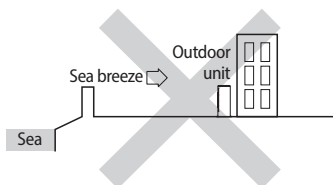
## Installation Guide at the seashore

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Make sure to follow below guides when installing at the seashore.

1. Do not install the product in a place where it is directly exposed to sea water and sea breeze.
    - Make sure to install the product behind a structure (such as building) that can block sea breeze.
    - Even when it is inevitable to install the product in seashore, make sure that product is not directly exposed to sea breeze by installing a protection wall.
  2. Consider that the salinity particles clinging to the external panels should be sufficiently washed out.
  3. Because the residual water at the bottom of the outdoor unit significantly promotes corrosion, make sure that the slope does not disturb drainage.
    - Keep the floor level so that rain does not accumulate.
    - Be careful not to block the drain hole due to foreign substance
  4. When product is installed in seashore, periodically clean it with water to remove attached salinity.
  5. Make sure to install the product in a place that provides smooth water drainage. Especially, ensure that the base part has good drainage.
  6. If the product is damaged during the installation or maintenance, make sure to repair it.
  7. Check the condition of the product periodically.
    - Check the installation site every 3 months and perform anti-corrosion treatment such as R-Pro supplied by SAMSUNG (Code : MOK-220SA) or commercial water repellent grease and wax, etc., based on the product condition.
    - When the product is to be shut down for a long period of time, such as off-peak hours, take appropriate measures like covering the product.
  8. If the product installed within 500m of seashore, special anti-corrosion treatment is required.
- \* Please contact your local SAMSUNG representative for further details.





Protection wall should be constructed with a solid material that can block the sea breeze and the height and width of the wall should be 1.5 times larger than the size of the outdoor unit. (You must secure more than 700mm of space between the protection wall and the outdoor unit for air circulation.)



- Depending on the condition of power supply, unstable power or voltage may cause malfunction of the parts or control system. (At the ship or places using power supply from electric generator, etc).

- Do not install the Air to Water Heat Pump in following places.
  - The place where there is mineral oil or arsenic acid. There is a chance that parts may get damaged due to burned resin. The capacity of the heat exchanger may reduce or the Air to Water Heat pump may be out of order.
  - The place where corrosive gas such as sulfurous acid gas generates from the vent pipe or air outlet. The copper pipe or connection pipe may corrode and refrigerant may leak.
  - The place where there is a danger of existing combustible gas, carbon fiber or flammable dust. The place where thinner or gasoline is handled.



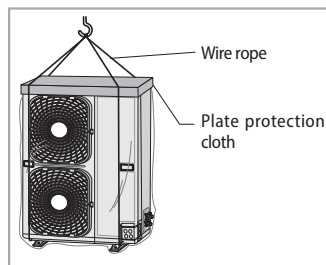
- This device must be installed according to the national electrical rules.
- With an outdoor unit having net weight upper than 60 kg, we suggest do not install it suspended on wall, but considering floor standing one.

- If the outdoor unit is installed at a height, ensure that its base is firmly fixed in position.
- Make sure that the water dripping from the drain hose runs away correctly and safely.
- When you install the outdoor unit at wayside, you should install it above 2 m height or make sure that the heat from the outdoor unit shouldn't be in direct contact with passersby. (The ground for application :The revision of regulation for facility in building by the law of the Ministry of Construction and Transportation.

## Moving the Outdoor Unit by Wire Rope

Fasten the outdoor unit by two 8 m or longer wire ropes as shown at the figure. To prevent from damage or scratches, insert a piece of cloth between the outdoor unit and rope, then move the unit.

- The appearance of the unit may be different from the picture depending on the model.

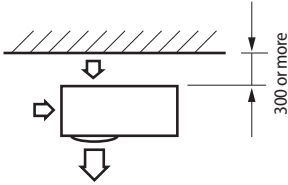


# Installing the unit

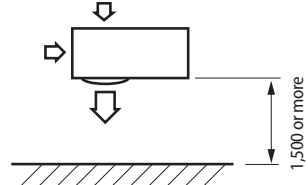
## Space requirements for outdoor unit

### When installing 1 outdoor unit

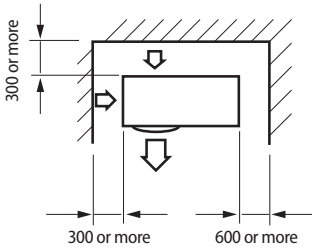
(Unit : mm)



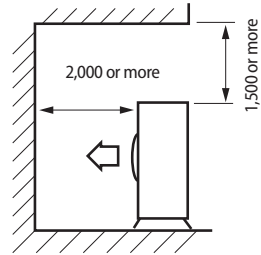
- \* When the air outlet is opposite the wall



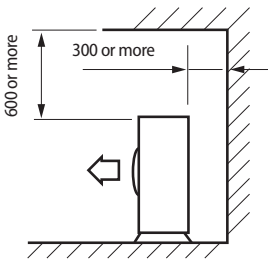
- \* When the air outlet is towards the wall



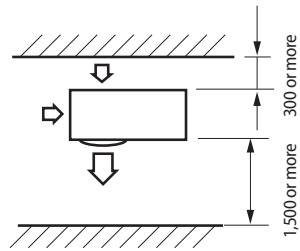
- \* When 3 sides of the outdoor unit are blocked by the wall



- \* The upper part of the outdoor unit and the air outlet is towards the wall



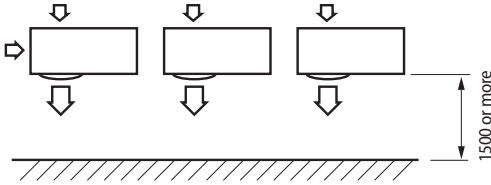
- \* The upper part of the outdoor unit and the air outlet is opposite the wall



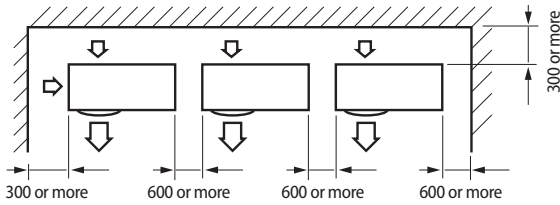
- \* When front and rear side of the outdoor unit is towards the wall

## When installing more than 1 outdoor unit

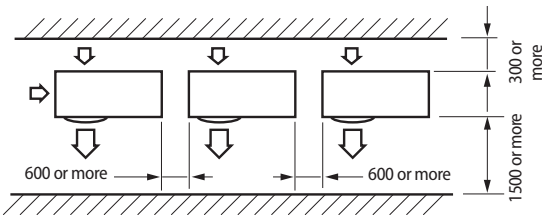
(Unit : mm)



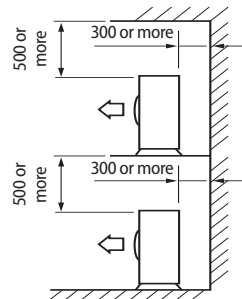
- \* When the air outlet is towards the wall



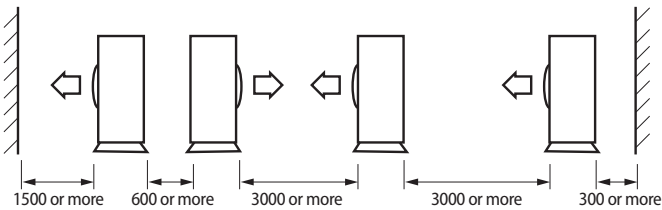
- \* When 3 sides of the outdoor unit are blocked by the wall



- \* When front and rear side of the outdoor unit is towards the wall



- \* The upper part of the outdoor unit and the air outlet is opposite the wall



- \* When front and rear side of the outdoor unit is towards the wall



The units must be installed according to distances declared, in order to permit accessibility from each side, either to guarantee correct operation of maintenance or repairing products. The unit's parts must be reachable and removable completely under safety condition (for people or things).

# Installing the unit

## Outdoor unit installation

The outdoor unit must be installed on a rigid and stable base to avoid any increase in the noise level and vibration, particularly if the outdoor unit is to be installed in a location exposed to strong winds or at a height, the unit must be fixed to an appropriate support (wall or ground).

- ▶ Fix the outdoor unit with anchor bolts.

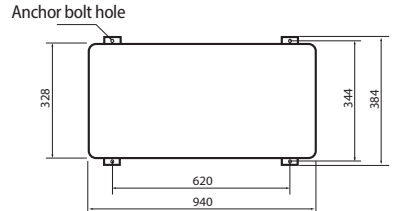


- The anchor bolt must be 20 mm or higher from the base surface.

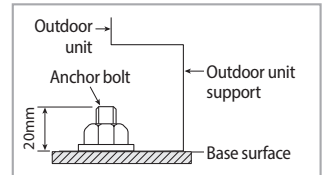
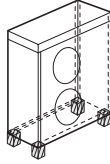
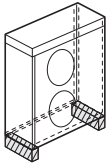


- When tightening the anchor bolt, tighten the rubber washer to prevent the outdoor unit bolt connection part from corroding.
- Make a drain outlet around the base for outdoor unit drainage.
- If the outdoor unit is installed on the roof, you have to check the ceiling strength and waterproof the unit.

(Unit : mm)



## Outdoor unit support



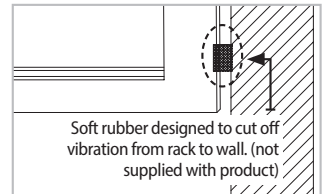
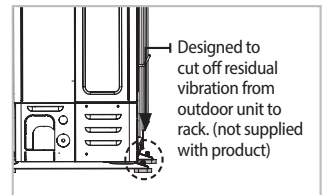
## OUTDOOR UNIT INSTALLED ON THE WALL BY RACK

- ▶ Ensure the wall will be able to suspend the weight of rack and outdoor unit ;
- ▶ Install the rack close to the column as much as possible ;
- ▶ Install proper grommet in order to reduce noise and residual vibration transferred by outdoor unit towards wall.



### When installing air guide duct

- Check and make sure that screws do not damage the copper pipe.
- Secure air guide duct on guard fan.



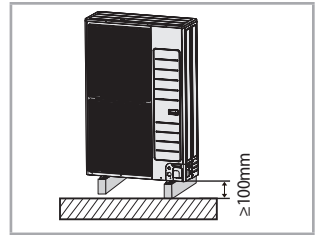
## Drain work

### • General area

While Air-Water Heat Pump is running in heating mode, Ice can begin accumulate on the surface of condenser. To prevent Ice from growing, system go into De-frost mode and then Ice on the surface changes to water.

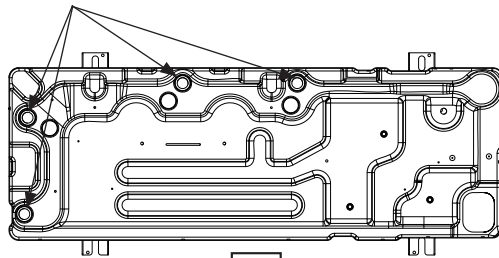
Dropped water from condenser shall be eliminated through running drain holes to prevent Ice growing at low temperature.

- ▶ In case there is not enough space for drainage out of the unit, additional drain works are required. Follow the description as below
  - Make space more than 100mm between the bottom of the outdoor unit and the ground for installation of the drain hose.
  - Insert the drain plug into the hole on the bottom of the outdoor unit.
  - Connect the drain hose to the drain plug.
  - Make sure dusts or small branches should not go into the drain hose.



- If drain work is not enough, it can lead to system performance degradation and system damages.

Drain hole  $\Phi 20 \times 4$  ea



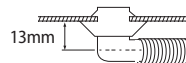
Air discharge side



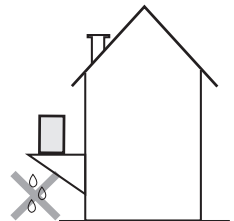
Drain plug x 1ea



Drain cap x 3ea



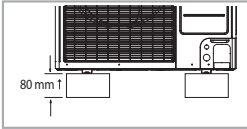
1. Prepare a water drainage channel around the foundation, to drain waste water from around the unit.
2. If the water drainage of the unit is not easy, please build up the unit on a foundation of concrete blocks, etc. (the height of the foundation should be maximum 150 mm).
3. If you install the unit on a frame, please install a waterproof plate within 150 mm of the underside of the unit in order to prevent the invasion of water from the lower direction.
4. When installing the unit in a place frequently exposed to snow, pay special attention to elevate the foundation as high as possible.
5. If you install the unit on a building frame, please install a waterproof plate (field supply) (within 150mm of the underside of the unit) in order to avoid the drain water dripping. (See figure)



# Installing the unit

## • Heavy snow fall area (Natural drainage)

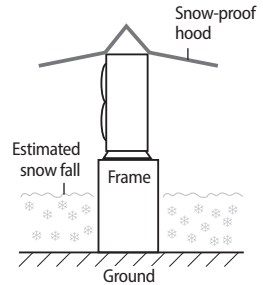
- ▶ When using the air conditioner in the heating mode, ice may accumulate. During de-icing (defrost operation), the condensed water must be drained off safely. For the air conditioner operates well, you must follow the instructions below.
  - Make space more than 80mm between the bottom of the outdoor unit and the ground for installation.



- If the product is installed in a region of heavy snow, allow enough separation distance between the product and the ground.
- When installing the product, make sure that the rack is not placed under the drain hole.
- Ensure that the drained water runs off correctly and safely.



- In areas with heavy snow fall, piled snow could block the air intake. To avoid this incident, install a frame that is higher than estimated snow fall. In addition, install a snow-proof hood to avoid snow from piling on the outdoor unit.
- If ice accumulates on the base, it may cause critical damage to the product. (e.g., a lakeside in a cold area, the seashore, an alpine region, etc.)
- In a heavy snowfall area, do not install the drain plug and drain cap into the outdoor unit. And, it may cause frozen ground. Therefore, take appropriate measures to prevent it.

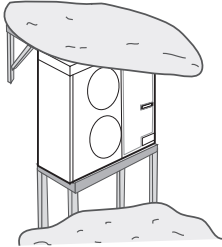


## Selecting a location in cold climates



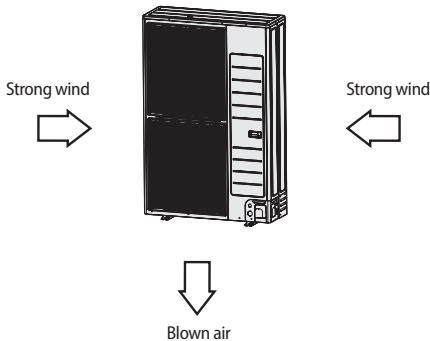
• When operating the unit in a low outdoor ambient temperature, be sure to follow the instructions described below.

- ▶ To prevent exposure to wind, install the unit with its suction side facing the wall.
- ▶ Never install the unit at a site where the suction side may be exposed directly to wind.
- ▶ To prevent exposure to wind, install a baffle plate on the air discharge side of the unit.
- ▶ In heavy snowfall areas it is very important to select an installation site where the snow will not affect the unit. If lateral snowfall is possible, make sure that the heat exchanger coil is not affected by the snow (If necessary construct a lateral canopy)



1. Construct a large canopy.
2. Construct a pedestal.
  - Install the unit high enough off the ground to prevent it being buried under snow.

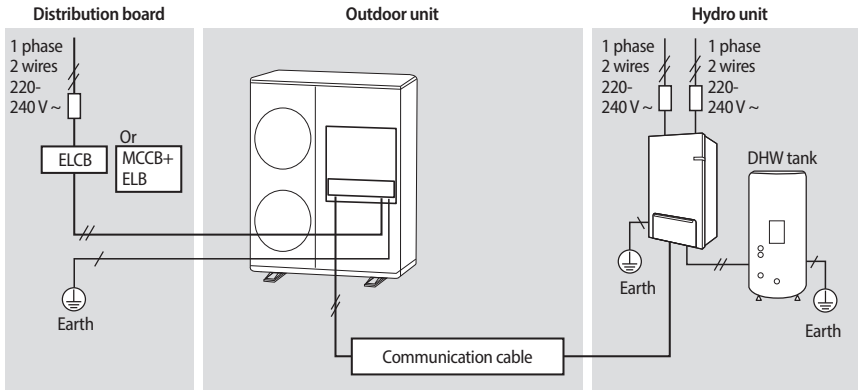
- ▶ The fan inside outdoor unit will operate regularly, as designed, with switch "K6 ON" to prevent from snow accumulating inside outdoor unit. (Refer to page 36)
- ▶ The outdoor unit should be installed with consideration of the direction of strong winds. These can make the unit turn over, so the side of the unit should be set to face the wind, not the front of the unit.



# Electrical connections

## Overall system configuration

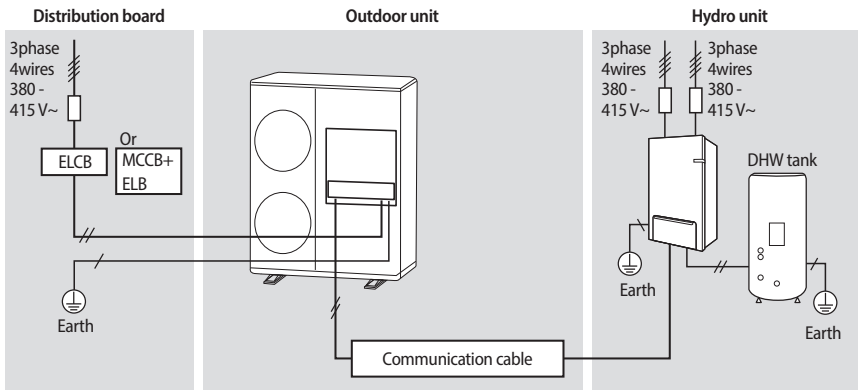
### Connection of the power cable (1 phase 2 wires)



CAUTION

- Install cabinet panel near the outdoor unit for the convenience of service and emergency operation off.
- Make sure to install the circuit breaker with the over-current and electric leakage protection.

### Connection of the power cable (3 phase 4 wires)



CAUTION

- Install cabinet panel near the outdoor unit for the convenience of service and emergency operation off.
- Make sure to install the circuit breaker with the over-current and electric leakage protection.



# Connecting the cable

## Power cable specifications

### 1 phase

Outdoor unit	Rated		Voltage Range		MCA	MFA
	Hz	Volts	Min	Max	Min. Circuit Amps.	Max. Fuse Amps.
AE120AXEDEH	50	220-240	198	264	28 A	35 A
AE160AXEDEH	50	220-240	198	264	32 A	40 A

- ▶ The power cable is not supplied with Air to Water Heat pump.
- ▶ Supply cords of parts of appliances for outdoor use shall not be lighter than polychloroprene sheathed flexible cord (Code designation IEC:60245 IEC 57 / CENELEC:H05RN-F)
- ▶ This Equipment complies with IEC 61000-3-12.

### 3 Phase

Outdoor unit	Rated		Voltage Range		MCA	MFA
	Hz	Volts	Min	Max	Min. Circuit Amps.	Max. Fuse Amps.
AE120AXEDGH	50	380-415	342	457	10 A	16.1 A
AE160AXEDGH	50	380-415	342	457	12 A	16.1 A

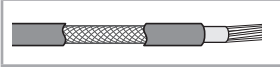
- ▶ The power cable is not supplied with Air to Water Heat pump.
- ▶ Supply cords of parts of appliances for outdoor use shall not be lighter than polychloroprene sheathed flexible cord (Code designation IEC:60245 IEC 66 / CENELEC:H07RN-F)
- ▶ This equipment complies with IEC 61000-3-12 provided that the short-circuit power  $S_{sc}$  is greater than or equal to 3.3[MVA] at the interface point between the user's supply and the public system. It is the responsibility of the installer or user of the equipment to ensure, by consultation with distribution network operator if necessary, that the equipment is connected only to a supply with a short-circuit power  $S_{sc}$  greater than or equal to 3.3[MVA].

# Connecting the cable

## Specification of connection cables (common in use)

Power supply	Max/Min(V)	Communication cable
1Φ, 220-240 V, 50 Hz	±10 %	0.75~1.5 mm <sup>2</sup> , 2 wires
3Φ, 380-415 V, 50 Hz		

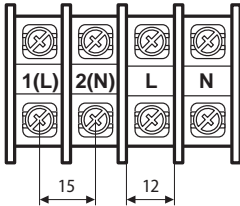
► For Power Cable, use the grade H07RN-F or H05RN-F materials.



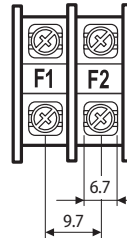
When installing the indoor unit, outdoor unit use the double shielded (Tape aluminum / polyester braid + copper) cable of FROHH2R type.

## 1-phase terminal block spec

AC power : M5 screw

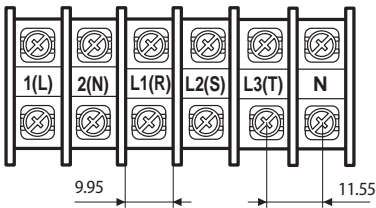


Communication : M4 screw

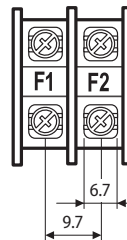


## 3-phase terminal block spec

AC power : M4 screw

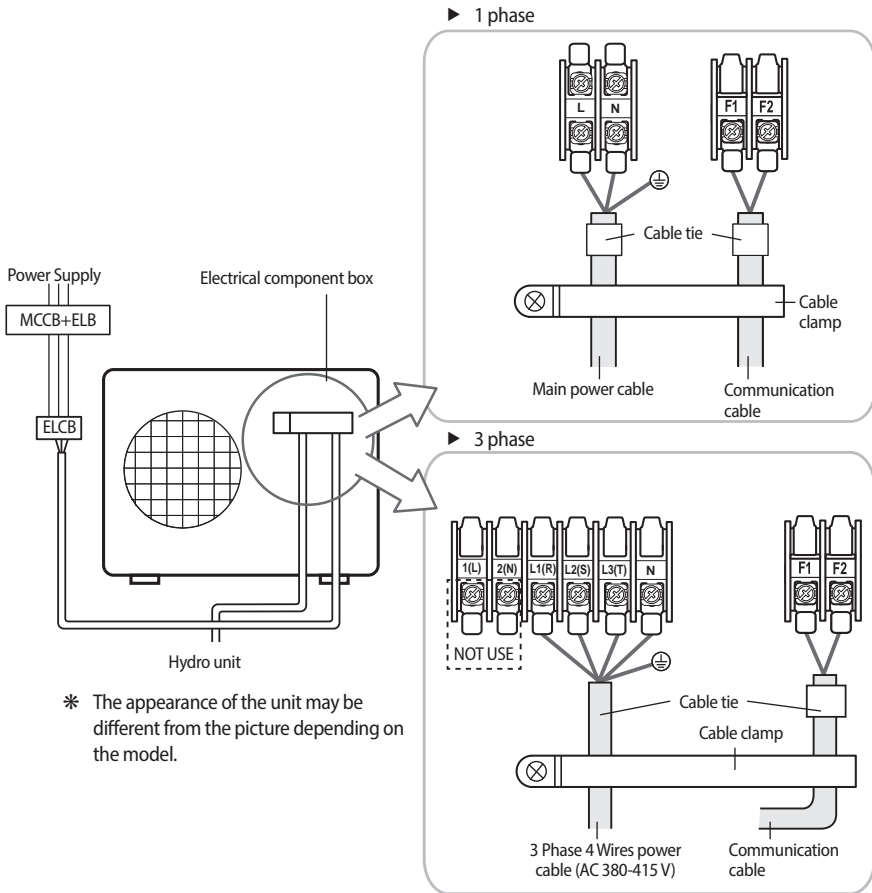


Communication : M4 screw



## Wiring diagram of power cable

### When using ELB for 1 phase and 3 phase

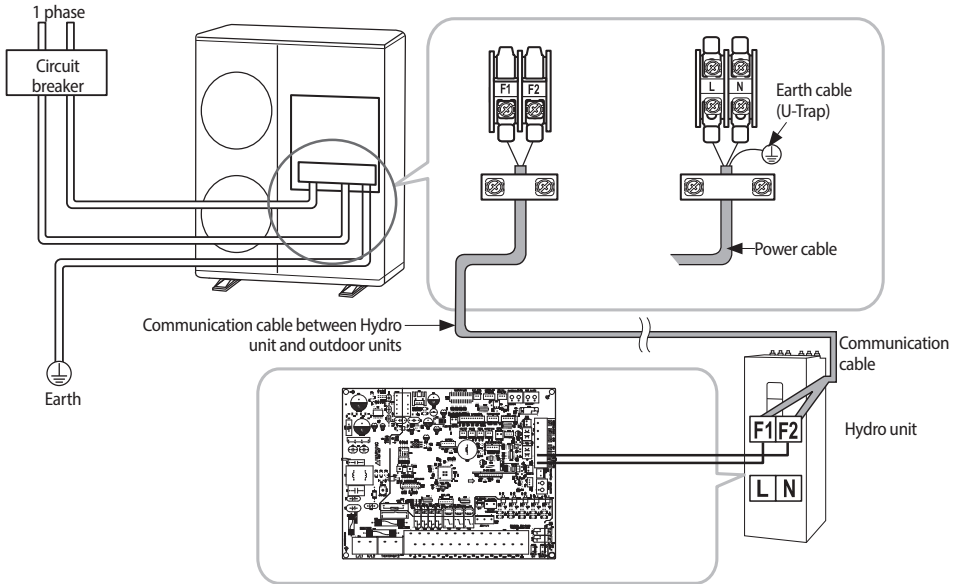


CAUTION

- You should connect the power cable into the power cable terminal and fasten it with a clamp.
- The unbalanced power must be maintained within 2 % of supply rating.
  - If the power is unbalanced greatly, it may shorten the life of the condenser. If the unbalanced power is exceeded over 4 % of supply rating, the indoor unit is protected, stopped and the error mode indicates.
- To protect the product from water and possible shock, you should keep the power cable and the connection cord of the indoor and outdoor units within ducts. (with appropriate IP rating and material selection for your application)
- Ensure that main supply connection is made through a switch that disconnects all poles, with contact gap of at least 3 mm.
- Devices disconnected from the power supply should be completely disconnected in the condition of overvoltage category.
- Keep distances of 50 mm or more between power cable and communication cable.

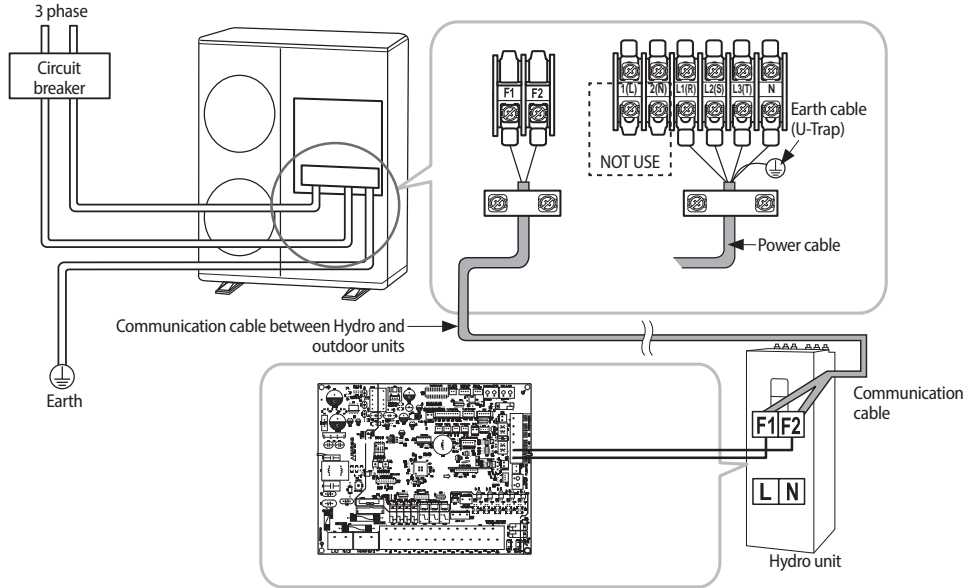
# Connecting the cable

## 1 phase 2 wires



- When removing the outer cover of the power cable, use the appropriate tools to prevent damaging the inner cover.
- Make sure to place the outer cover of the power cable and the communication cable, at least 20 mm into the electrical parts.
- Communication wiring should be done separately from the power cable and other communication cables.

### 3 phase 4 wires



CAUTION

- When removing the outer cover of the power cable, use the appropriate tools to prevent damaging the inner cover.
- Make sure to place the outer cover of the power cable and the communication cable, at least 20 mm into the electrical parts.
- Communication wiring should be done separately from the power cable and other communication cables.

# Connecting the cable

## Connecting the power terminal

- ▶ Connect the cables to the terminal board using the compressed ring terminal.
- ▶ Connect the rated cables only.
- ▶ Connect using a wrench which is able to apply the rated torque to the screws.
- ▶ If the terminal is loose, fire may occur caused by arc. If the terminal is connected too firmly, the terminal may be damaged.

Tightening Torque (kgf.cm)	
M4	12~18
M5	20~30

## Installing the earth wire

- ▶ Earthing must be done by your installation specialist for your safety.
- ▶ Use the earth wire by referring to the specification of the electric cable for the outdoor unit.

## Earthing the power cable

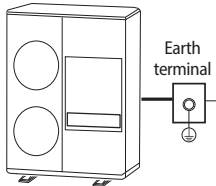
- ▶ The standard of earthing may vary according to the rated voltage and installation place of the Air to Water Heat Pump.
- ▶ Earth the power cable according to the following.

Power condition \ Installation place	High humidity	Average humidity	Low humidity
	Electrical potential of lower than 150 V		Perform the earthing work 3. <sup>Note 1)</sup>
Electrical potential of higher than 150 V		Must perform the earthing work 3. <sup>Note 1)</sup> (In case of installing circuit breaker)	

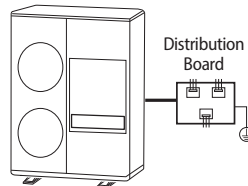
### \* Note 1) Earthing work 3

- Earthing must be done by your installation specialist.
- Check if the earthing resistance is lower than 100Ω. When installing a circuit breaker that can cut the electric circuit in case of a short circuit, the allowable earthing resistance can be 30~500Ω.

- ▶ When using the terminal for earthing only







- ▶ When using earthing of the switchboard



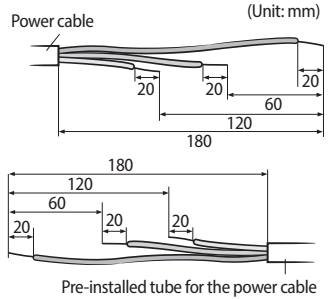
## How to connect your extended power cables

1. Prepare the following tools.

Tools	Crimping pliers	Connection sleeve (mm)	Insulation tape	Contraction tube (mm)
Spec	MH-14	20xØ6.5 (HxOD)	Width 19 mm	70xØ8.0 (LxOD)
Shape				

2. As shown in the figure, peel off the shields from the rubber and wire of the power cable.

- Peel off 20 mm of cable shields from the pre-installed tube.

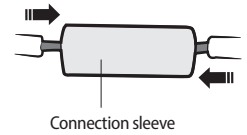


- For information about the power cable specifications for indoor and outdoor units, refer to the installation manual.
- After peeling off cable wires from the pre-installed tube, insert a contraction tube.

3. Insert both sides of core wire of the power cable into the connection sleeve.

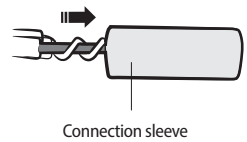
► **Method 1**

Push the core wire into the sleeve from both sides.



► **Method 2**

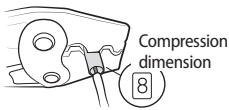
Twist the wire cores together and push it into the sleeve.



- If cable wires are connected without using connecting sleeves, their contact area becomes reduced, or corrosion develops on the outer surfaces of the wires (copper wires) over a long time. This may cause an increase of resistance (reduction of passing current) and consequently may result in a fire.

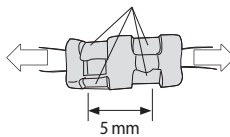
4. Using a crimping tool, compress the two points and flip it over and compress another two points in the same location.

- The compression dimension should be 8.0.
- After compressing it, pull both sides of the wire to make sure it is firmly pressed.



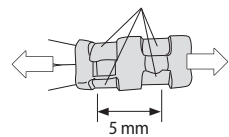
► **Method 1**

Compress it 4 times.



► **Method 2**

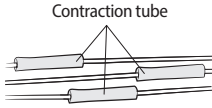
Compress it 4 times.



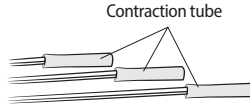
# Connecting the cable

5. Apply heat to the contraction tube to contract it.

► **Method 1**

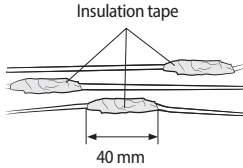


► **Method 2**

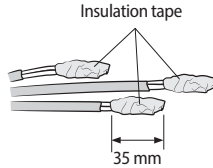


6. Wrap it with the insulation tape twice or more and position your contraction tube in the middle of the insulation tape.

► **Method 1**

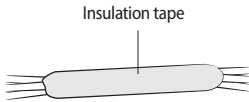


► **Method 2**

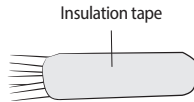


7. After tube contraction work is completed, wrap it with the insulation tape to finish. Three or more layers of insulation are required.

► **Method 1**



► **Method 2**



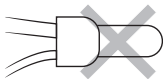
CAUTION

- Make sure that the connection parts are not exposed to outside.
- Be sure to use insulation tape and a contraction tube made of approved reinforced insulating materials that have the same level of withstand voltage with the power cable. (Comply with the local regulations on extensions.)



WARNING

- In case of extending the electric wire, please DO NOT use a round-shaped Pressing socket.
- Incomplete wire connections can cause electric shock or a fire.



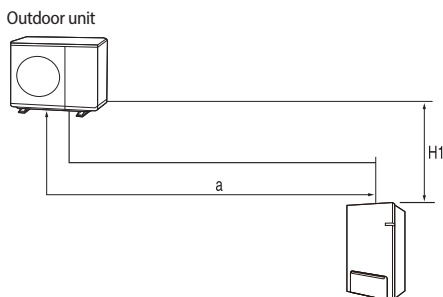


# Refrigerant piping work

- ▶ Install the refrigerant pipe within the maximum allowable length, difference in height and length of after the first branch pipe.
- ▶ The pressure of the R-410A is high.  
Use only rated refrigerant pipe and follow the installation method.
- ▶ Use clean refrigerant pipe Where there is no harmful ion, oxide, dust, iron content or moisture.
- ▶ Use adequate tools and accessories for R-410A.

<b>Manifold gauge</b>	<ul style="list-style-type: none"> <li>• Use manifold gauge only for R-410A to prevent the inflow of foreign substances.</li> </ul>
<b>Vacuum pump</b>	<ul style="list-style-type: none"> <li>• Use vacuum pump with check valve to prevent pump oil from flowing backward while the vacuum pump is stopped.</li> <li>• Use the vacuum pump that the vacuum induction is available up to 5Torr. (-100.7kPa)</li> </ul>
<b>Flare nut</b>	<ul style="list-style-type: none"> <li>• Use only flare nut supplied with the product.</li> </ul>

## Allowable length of the refrigerant pipe and the installation examples



Item				Example	Remarks
Maximum allowable length of pipe	Outdoor unit ~ Hydro unit	Total length	Less than 50 m	$a \leq 50 \text{ m}$	
Maximum allowable height	Outdoor unit ~ Hydro unit	Less than 30 m		H1	If outdoor unit is located lower position $H1 \leq 15 \text{ m}$
Additional refrigerant calculation		$R = \text{Basic charge} + \text{additional charge by the piping length}$			

Contact the manufacturer if the length should exceed.

# Refrigerant piping work

## Selecting the refrigerant pipe

Outdoor unit capacity (kW)	Liquid side (mm)	Gas side (mm)
AE120AXEDEH	ø9.52	ø15.88
AE120AXEDGH		
AE160AXEDEH		
AE160AXEDGH		

- ▶ Install refrigerant pipe depending on the outdoor unit capacity.
- ▶ Make sure to use C1220T-1/2H (Semi-hard) pipe for more than Ø19.05 mm. In case of using C1220T-0 (Soft) pipe for Ø19.05 mm, pipe may be broken, which can result in an injury.

Outer diameter (mm)	Minimum thickness (mm)	Temper grade
ø6.35	0.7	C1220T-0
ø9.52	0.7	
ø12.70	0.8	
ø15.88	1.0	
ø15.88	0.8	C1220T-1/2H OR C1220T-H
ø19.05	0.9	
ø22.23	0.9	

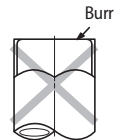
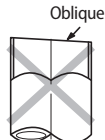
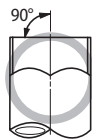
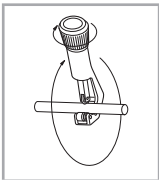
\* Temper grade and minimum thickness of the refrigerant pipe

## Keeping refrigerant pipe clean and dry

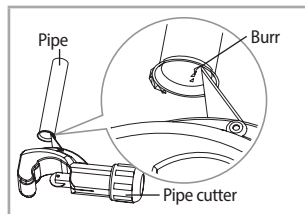
- ▶ To prevent foreign materials or water from entering the pipe, pipes shall be sealed by caps.

## Cutting or flaring the pipes

1. Make sure that you prepared the required tools.
  - Pipe cutter, reamer, flaring tool and pipe holder, etc.
2. If you want to shorten the pipe, cut it with a pipe cutter ensuring that the cut edge remains at 90° with the side of the pipe.
  - There are some examples of correct and incorrect cut edges below.

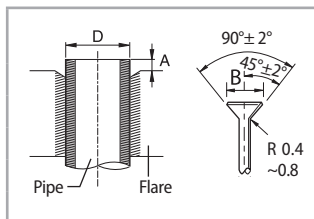


3. To prevent a gas leak, remove all burrs at the cut edge of the pipe with a reamer.



- Face the pipe down while removing the burrs to make sure that burrs do not get in to the pipe.

4. Put a flare nut slightly into the pipe and modify the flare.



Outer diameter [D(mm)]	Depth [A (mm)]	Flaring Size [B (mm)]
ø 6.35	1.3	8.7~9.1
ø 9.52	1.8	12.8~13.2
ø 12.70	2.0	16.2~16.6
ø 15.88	2.2	19.3~19.7
ø 19.05	2.2	23.6~24.0

5. Check that you flared the pipe correctly.

- Below figures shows some examples of incorrectly flared pipes.



Correct



Inclined



Damaged surface

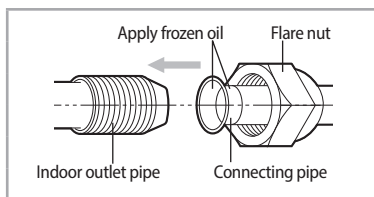


Cracked



Uneven thickness

6. Align the pipes to connect them easily. Tighten the flare nuts first with your hands, and then with a torque wrench, applying the following torque:



Outer diameter [mm(inch)]	Torque (N·m)
ø 6.35 (1/4")	14~18
ø 9.52 (3/8")	34~42
ø 12.70 (1/2")	49~61
ø 15.88 (5/8")	68~82
ø 19.05 (3/4")	100~120



- Excessive torque can be cause of gas leakage.



- You must purge with oxygen free nitrogen while brazing.

# Refrigerant piping work

## Selecting the insulator of the refrigerant pipe

- ▶ According to pipes size, insulate pipes on gas and liquid side by selecting appropriate insulations.
- ▶ Standard condition is under a temperature of 30 °C and a humidity of 85 %. If the units are installed in extreme weather conditions, select the insulator by table below.

Pipe type	Pipe diameter (mm)	Thickness of insulator		Remarks
		Normal (Under 30 °C, 85 %)	High humidity (Over 30 °C, 85 %)	
		EPDM, NBR		
Liquid	ø6.35~ø19.05	9	9	The material shall has heat resistant over 120 °C
	ø12.70~ø19.05	13	13	
Gas	ø6.35	13	19	
	ø9.52	19	25	
	ø12.70			
	ø15.88			
	ø19.05			



- Install the insulation not to be get wider and use the adhesives on the connection part of it to prevent moisture entering.
- Wind the refrigerant pipe with insulation tape if it is exposed to outside sunlight.
- Install the refrigerant pipe respecting that the insulation does not get thinner on the bent part or hanger of pipe.

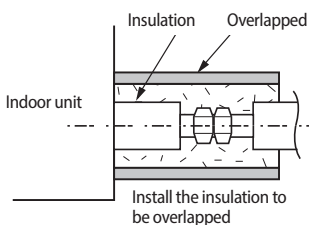
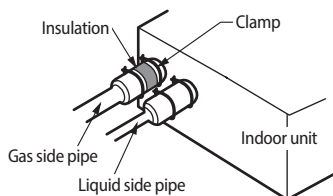
## Insulating the refrigerant pipe

- ▶ You must check if there is a gas leak before completing all the installation process.
- ▶ Use EPDM insulation which meets the following condition.

Item	Unit	Standard	Remarks
Density	g/cm <sup>2</sup>	0.048~0.096	KSM 3014-01
Dimension change route by heat	%	-5 or less	
Water absorption rate	g/cm <sup>2</sup>	0.005 or less	
Thermal conductivity	kcal/m·h·°C	0.032 or less	KSL 9016-95
Moisture transpiration factor	ng/(m <sup>2</sup> ·s·Pa)	15 or less	KSM 3808-03
Moisture transpiration grade	{g/(m <sup>2</sup> ·24h)}	15 or less	KSA 1013-01
Formaldehyde dispersion	mg/L	-	KSF 3200-02
Oxygen rate	%	25 or less	ISO 4589-2-96

## Insulating the refrigerant pipe

- ▶ Be sure to insulate the refrigerant pipe, joints and connections with class 'o' material.
- ▶ If you insulate the pipes, the condensed water does not fall from the pipes and the capacity of the Air to Water Heat Pump is improved.
- ▶ Check if there are any insulation cracks on the bent pipe.

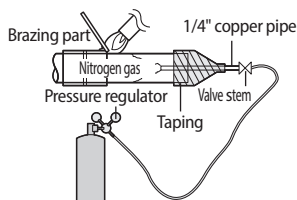


## Brazing the Pipe

- ▶ Make sure that there is no moisture inside the pipe.
- ▶ Make sure that there are no foreign materials and impurities in the pipe.

## Replacement of Nitrogen gas

1. Use oxygen free nitrogen gas when brazing the pipes as shown in the picture.
2. If you do not use Nitrogen gas when brazing the pipes, oxidation may form in the pipe. It can cause the damage of the compressor and valves.
3. Adjust the flow rate of the replacement with a pressure regulator to maintain 0.05 m<sup>3</sup>/h or more.
4. Perform brazing of the service valve after protecting the valve.



# Refrigerant piping work

## Performing the refrigerant gas leak test

- ▶ Use a manifold gauge for R-410A to prevent the inflow of foreign substances and resist against the internal pressure.
- ▶ Pressure test with dry oxygen free nitrogen only.

Apply pressure to the liquid side pipe and gas side pipe with Nitrogen gas of 4.1 MPa (41.8 kgf/cm<sup>2</sup>)

If you apply pressure more than 4.1MPa, the pipes may be damaged. Apply pressure using pressure regulator.

Keep it for minimum 24 hours to check if the pressure drops.

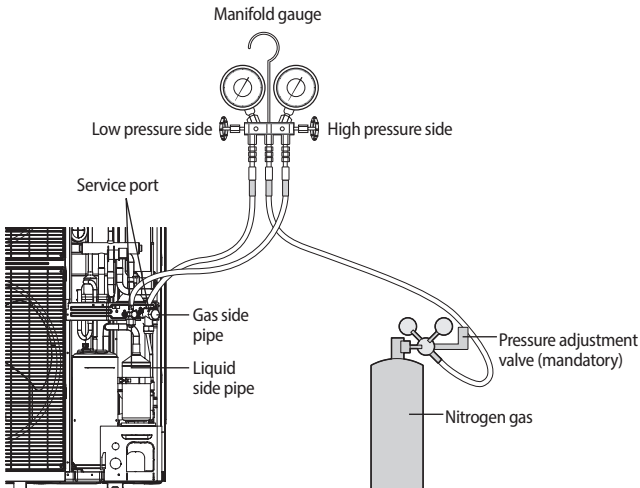
After applying Nitrogen gas, check the change of pressure using pressure regulator.

If the pressure drops, check if there is gas leak.

If the pressure is changed, apply soapy water to check the leak. Check the pressure of the Nitrogen gas again.

Maintain 1.0MPa of the pressure before performing vacuum drying and check further gas leak.

After checking first gas leak, maintain 1.0MPa to check further gas leak.



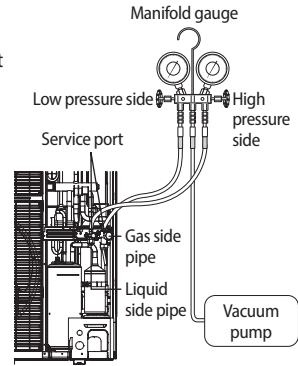
- \* Make sure to use a recommended bubble test solution for Gas Leak Test. Soap water could cause cracking of the flare nuts or lead to corrosion of flared joints.



- You may get injured when the joint on the high pressure side detaches and the gas comes in contact with your body. Make sure to tighten the joint to prevent such accidents.

## Vacuum drying

- ▶ Use the tools for R-410A only to prevent the inflow of foreign substances and resist against the internal pressure.
- ▶ Use the vacuum pump with the check valve to prevent pump oil from flowing backward while the vacuum pump is stopped suddenly.
- ▶ Use the vacuum pump that can be vacuumed up to 666.6Pa(5 mmHg).
- ▶ Close the service valve of the liquid side pipe, gas side pipe completely when performing air tightening test or vacuum drying.



Connect the manifold gauge to the liquid pipe and gas pipe.

Vacuum the liquid pipe and gas pipe using the vacuum pump.

Make sure to install check valve to prevent pump oil from flowing into the pipe.

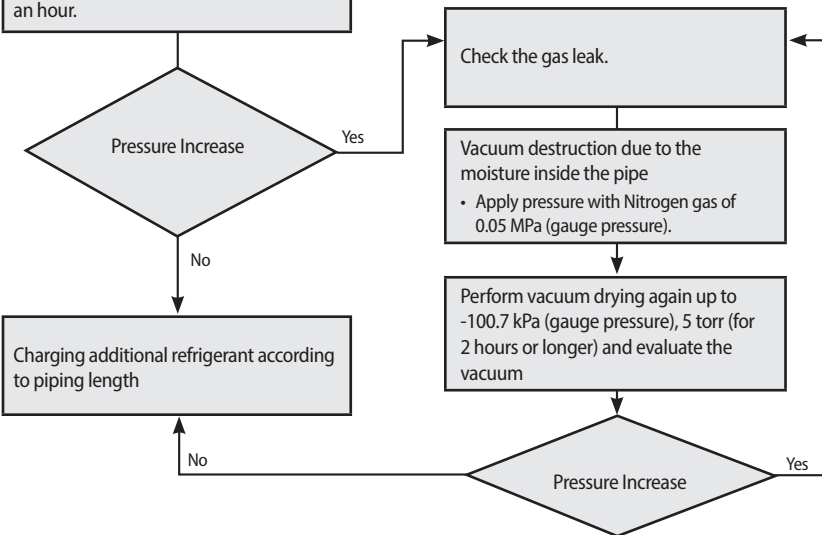
Vacuum those pipes for more than 2 hours and 30 minutes.

The time of vacuum drying may differ depending on the length of the pipe or outdoor temperature. Perform vacuum drying for at least 2 hours and 30 minutes.

Close the valve after checking the vacuum gauge pressure has reached at -100.7 kPa (gauge pressure).

Check the vacuum pressure using the vacuum gauge.

Check whether the pressure is maintained as -100.7 kPa (gauge pressure), 5 torr. for an hour.



• If the pressure rises in an hour, either water remains inside the pipe, or there will be a leak.

# Refrigerant piping work

## Selecting additional refrigerant charge

### \* Basic charge

The basic amount of refrigerant for outdoor unit charged in factory is:

Outdoor unit (Series)	Factory charge(kg)
AE120AXEDEH	3.01
AE120AXEDGH	
AE160AXEDEH	
AE160AXEDGH	

- \* Charge additional refrigerant according to the total length of the pipe.  
Each factory charging values are determined according to basic pipe length 15 m.  
When extra pipe length are required, additional charging works must be implemented as describes below.

## Refrigerant Charging

- \* Additional charging amount is determined based on liquid pipe specifications.

Outdoor unit of liquid	ø9.52
Additional charging (g)	50 g/m

$$\text{Additional Charge(g)} = (L1-15) \times 50$$



• L1: Total length of liquid pipe Ø 9.52(m)\_Model : \*\*120/160\*\*

Ex) Total length of liquid pipe =20 m

$$\text{Ø } 9.52 = (20\text{m}-15\text{m}) \times 50\text{g/m} = 250 \text{ g (Model : **120/160**)}$$



## Charging refrigerant

- ▶ The R-410A refrigerant is blended refrigerant. Add only liquid refrigerant.
- ▶ Measure the quantity of the refrigerant according to the length of the liquid side pipe. Add quantity of the refrigerant using a scale.

### Important information: regulation regarding the refrigerant used

This product contains fluorinated greenhouse gases. Do not vent gases into the atmosphere.



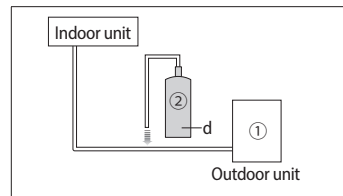
- Inform user if the system contains 5 tCO<sub>2</sub>e or more of fluorinated greenhouse gases. In this case, it must be checked for leakage at least once every 12 months, according to regulation No. 517/2014. This activity must be covered by qualified personnel only. In the case of the situation above, the installer (or authorized person with responsibility for final check) must provide a maintenance book, with all the information recorded, according to REGULATION (EU) No. 517/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 16 April 2014 on fluorinated greenhouse gases.

Please fill in the following indelible ink on the refrigerant charge label supplied with this product on and on this manual.

- ▶ ① The factory refrigerant charge of the product.
- ▶ ② The additional refrigerant amount charged in the field.
- ▶ ①+② The total refrigerant charge.



- Factory refrigerant charge of the product: See unit name plate.
- Additional refrigerant amount charged in the field. (Refer to the above information for the quantity of refrigerant replenishment.)
- Total refrigerant charge.
- Refrigerant cylinder and manifold for charging.



Unit	kg	tCO <sub>2</sub> e
①, a		
②, b		
① + ②, c		

Refrigerant type	GWP value
R-410A	2088

- \* GWP: Global Warming Potential
- \* Calculating tCO<sub>2</sub>e: kg x GWP/1000

- ▶ Before charging, check whether the refrigerant cylinder has a siphon attached or not and position the cylinder accordingly.

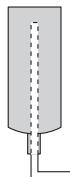
#### Charging using a cylinder with a siphon attached

Charge the liquid refrigerant with the cylinder in upright position.



#### Charging using a cylinder without a siphon attached

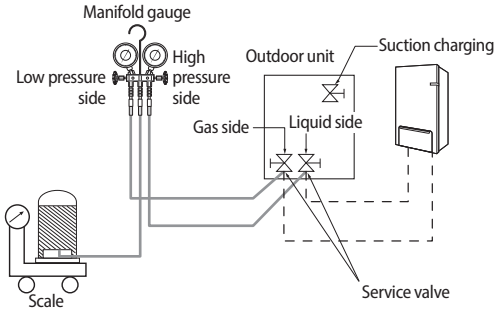
Charge the liquid refrigerant with the cylinder in up-side-down position.



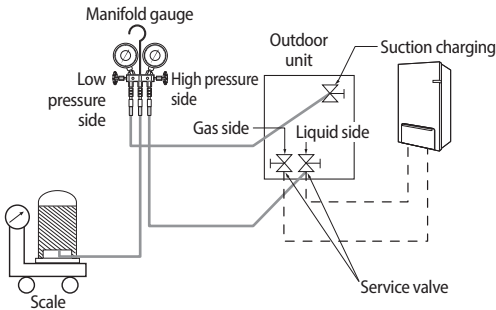
# Refrigerant piping work

## Adding refrigerant

- ▶ The R-410A refrigerant is blended refrigerant. Add only liquid refrigerant.
  - ▶ Measure the quantity of the refrigerant depending on the length of the liquid side pipe. Add fixed quantity of the refrigerant using a scale.
- \* Adding refrigerants in cooling conditions



- \* Adding refrigerants in heating conditions



- ▶ Connect the manifold gauge and purge the manifold gauge.
- ▶ Open the manifold gauge valve of the liquid side service valve and add the liquid refrigerant.
- ▶ If you cannot fully recharge the additional refrigerant while the outdoor unit is stopped, use the key on the outdoor unit PCB to recharge the remaining refrigerant.
- ▶ Adding the cooling refrigerant
  - 1) Press the function key for adding refrigerant in cooling mode.
  - 2) After 20 minutes of operation, open the valve on gas side.
  - 3) Open the valve for low pressure side on the manifold gauge to recharge the remaining refrigerant.

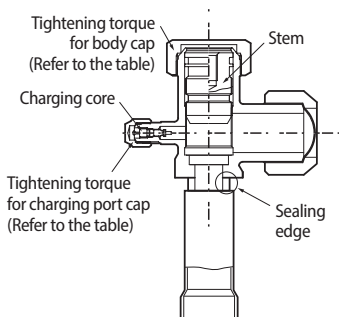
- ▶ Adding the heating refrigerant
  - 1) When recharging the heating refrigerant, connect the low pressure pipe from manifold gage to the suction charging port.
  - 2) Press the function key for adding refrigerant in heating mode.
  - 3) After 20 minutes of operation, open the valve on suction charge port.
  - 4) Open the valve for low pressure side on the manifold gage to recharge the remaining refrigerant.



- Open the gas side and liquid side service valve completely after charging the refrigerant. (If you operate the Air to Water Heat Pump with the service valve closed, the important parts may be damaged.)

## To close the valve stem

1. Open the cap and turn the valve stem clockwise by using a hexagonal wrench.



Outer Diameter (mm)	Tightening torque (N·m)		Operating torque (N·m)
	Body cap	Charging port cap	Stem
ø6.35	20 ~ 25	10 ~ 12	Max 5
ø9.52			Max 5
ø12.70			Max 5
ø15.88			Max 5
ø19.05			Max 12

\* 1 N·m = 10 kgf·cm

2. Tighten the valve stem until it reached the sealing edge.



- Do not apply excessive force to the valve stem and always use special instruments. Otherwise, the contact surface between valve stem and sealing edge can be damaged and refrigerant can leak through this damaged surface.
- If refrigerant would leak, turn the valve stem back by half and tighten the valve stem again, then check the leakage. If there is no leakage any more, tighten the valve stem entirely.

3. Tighten the cap securely.

## To open the valve stem

1. Remove the cap.
2. Turn the valve stem counterclockwise by using a hexagonal wrench.
3. Turn the valve stem until it is stopped.
4. Tighten the cap securely.

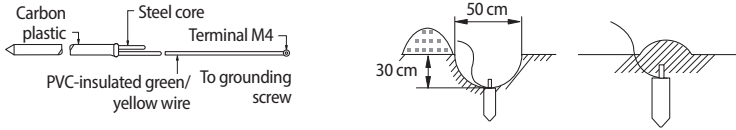


- When you use the service port, always use a charging hose, too.
- Check the leakage of refrigerant gas after tightening the cap.
- Must use a spanner and wrench when you open/tighten the valve stem.

# Checking correct grounding

If the power distribution circuit does not have a grounding or the grounding does not comply with specifications, an grounding electrode must be installed. The corresponding accessories are not supplied with the Air to Water Heat pump.

1. Select an grounding electrode that complies with the specifications given in the illustration.



2. Connect the flexible hose to the flexible hose port.
  - ▶ In damp hard soil rather than loose sandy or gravel soil that has a higher grounding resistance.
  - ▶ Away from underground structures or facilities, such as gas pipes, water pipes, telephone lines and underground cables.
  - ▶ At least two metres away from a lightning conductor grounding electrode and its cable.



- The grounding wire for the telephone line cannot be used to ground the Air to Water Heat pump.

3. Finish wrapping insulating tape around the rest of the pipes leading to the outdoor unit.
4. Install a green/yellow coloured grounding wire :
  - ▶ If the grounding wire is too short, connect an extension lead, in a mechanical way and wrapping it with insulating tape (do not bury the connection).
  - ▶ Secure the grounding wire in position with staples.



- If the grounding electrode is installed in an area of heavy traffic, its wire must be connected securely.

5. Carefully check the installation, by measuring the grounding resistance with a ground resistance tester. If the resistance is above required level, drive the electrode deeper into the ground or increase the number of grounding electrodes.
6. Connect the grounding wire to the electrical component box inside of the outdoor unit.

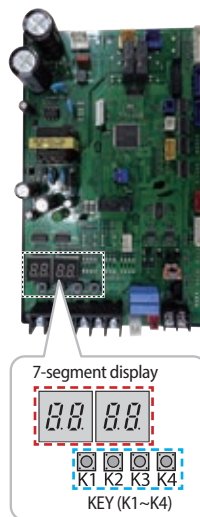
# Setting the option switch and function of the keys

## Testing operations

1. Check the power supply between the outdoor unit and the auxiliary circuit breaker.
  - 1 phase power supply : L, N
  - 3 phases power supply : R,S,T,N
2. Check that you have connected the power and communication cables correctly.(If the power cable and communication cables one mixed up or connected incorrectly, the PCB will be damaged.)

3. Press K1 or K2 on the outdoor unit PCB to run the test mode and stop.

KEY	KEY operation	7-segment display
K1	Press once : Heating test run	"1" "1" "BLANK" "BLANK"
	Press twice : Defrost test run	"1" "3" "BLANK" "BLANK"
	Press 3times : Finishing test mode	-
K2	Press once : Cooling test run (Heating Only : skip)	"1" "2" "BLANK" "BLANK"
	Press twice : Output signal test run	"1" "4" "BLANK" "BLANK"
	Press 3 times : Finishing test mode	-
K3	Reset	-
K4	View mode	Refer to View mode display



4. View Mode : When the K4 switch is pressed, you can see information about our system state as below.

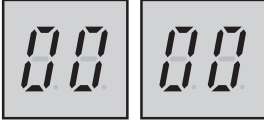
Number of press	Display contents	Display				Units
		Segment 1	Segment 2	Segment 3	Segment 4	
0	Communication State	10s digit of Tx	1s digit of Tx	10s digit of Rx	1s digit of Rx	-
1	Order frequency	1	100s digit	10s digit	1s digit	Hz
2	Current frequency	2	100s digit	10s digit	1s digit	Hz
3	Pump output	3	100s digit	10s digit	1s digit	%
4	Outdoor air sensor	4	+/-	10s digit	1s digit	°C
5	Discharge sensor	5	100s digit	10s digit	1s digit	°C
6	Eva in sensor	6	+/-	10s digit	1s digit	°C
7	Inlet water sensor	7	+/-	10s digit	1s digit	°C
8	Outlet water sensor	8	+/-	10s digit	1s digit	°C
9	Cond sensor	9	+/-	10s digit	1s digit	°C
10	Current	A	10s digit	1s digit	First decimal	A
11	Fan RPM	B	1000s digit	100s digit	10s digit	rpm
12	Target discharge temperature	C	100s digit	10s digit	1s digit	°C
13	EEV	D	1000s digit	100s digit	10s digit	step

# Setting the option switch and function of the keys

Number of press	Display contents	Display				Units
		Segment 1	Segment 2	Segment 3	Segment 4	
14	Protective control	E	0 : Cooling 1 : Heating	Protective control 0 : No protective control 1 : Freezing 2 : Defrosting 3 : Over-load 4 : Discharge 5 : Total current	Frequency status 0 : Normal 1 : Hold 2 : Down 3 : Up_limit 4 : Down_limit	-
15	IPM temp.	F	+/-	10s digit	1s digit	°C
<b>long-1</b>	Main Micom version	Year(Dec)	Month(Hex)	Day(two digit)	Day(One digit)	-
<b>long-1 and 1</b>	Inverter Micom version	Year(Dec)	Month(Hex)	Day(two digit)	Day(One digit)	-
<b>long-1 and 2</b>	EEPROM version	Year(Dec)	Month(Hex)	Day(two digit)	Day(One digit)	-

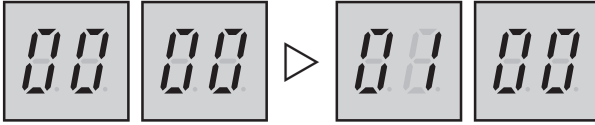
## Setting the option

1. Press and hold K2 to enter the option setting. (Only available when the operation is stopped)
  - If you enter the option setting, display will show the following.



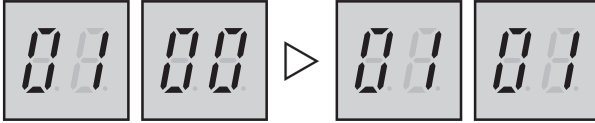
- Seg1 and Seg2 will display the number for selected option.
  - Seg3 and Seg4 will display the number for set value of the selected option.
2. If you have entered option setting, you can shortly press the K1 switch to adjust the value of the Seg1, Seg2 and select the desired option.

Example)



3. If you have selected desired option, you can shortly press the K2 switch to adjust the value of the Seg3, Seg4 and change the function for the selected option.

Example)



# Setting the option switch and function of the keys

4. After selecting the function for options, press and hold the K2 switch for 2 seconds. Edited value of the option will be saved when entire segments blinks and tracking mode begins.



- Edited option will not be saved if you do not end the option setting as explained in above instruction.

- \* While you are setting the option, you may press and hold the K1 button to reset the value to previous setting.
- \* If you want to restore the setting to factory default, press and hold the K4 button while you are in the option setting mode.
  - If you press and hold the K4 button, setting will be restored to factory default but it doesn't mean that restored setting is saved. Press and hold the K2 button. When the segments shows that tracking mode is in progress, setting will be saved.

Option	Input unit	SEG1	SEG2	SEG3	SEG4	Function of the option
Channel address	Main	0	0	A	U	Automatic address setting (default) Manual address setting (0 to 15)
				0	0	
Base heater	Main	0	1	0	0	Enabled (default) Disabled
				0	1	
Operation mode	Main	0	2	0	0	Heat Pump (default) Heating Only
				0	1	
Snow accumulation prevention control	Main	0	3	0	0	Disabled (default) Enabled
				0	1	
Silent mode	Main	0	4	0	0	Manual Silent mode (-3 dB) Manual Silent mode * 0.9 (-5 dB) Manual Silent mode * 0.75 (-7 dB) Manual Silent mode (-3 dB) Low-noise Silent mode (default)
				0	1	
				0	2	
				0	3	
				0	4	
Energy saving mode	Main	0	5	0	0	Disabled (default) Enabled
				0	1	
Defrost Entry Temperature Offset	Main	0	6	0	0	Defrost entering temperature = Default Defrost entering temperature = Default+1°C Defrost entering temperature = Default+2°C Defrost entering temperature = Default+3°C
				0	1	
				0	2	
				0	3	



# Pump down procedure

## Objective of pump down

For product repairs and indoor unit relocation, pump down operation must be done recover the refrigerant into the outdoor unit.

## Cautions when performing pump down

- ▶ Product limits amount of refrigerant in the outdoor unit due to slim design.
- ▶ Collect the majority of the refrigerant in the system in an empty refrigerant vessel and perform a pump down operation with remaining refrigerant. Maximum amount of refrigerant is 5Kg.
- ▶ If the amount of refrigerant exceeds maximum allowable limit, increased pressure may cause compressor trip or a burn out.

## Cautions when performing pump down

1. Close the manifold gauge.
2. Close the liquid side service valve.
3. Set the unit to the Cooling Test mode by pushing K2 button 1 time.
4. Observe low pressure side using manifold gauge whe the compressor operating.
5. When the pressure gauge indicates "0" turn the low pressure side valve counter clockwise to close.
6. Stop operation of the unit by pushing K3 button.
7. Close the each cap of valve.



- Use a transfer cylinder when recovering refrigerant to be reused. Using modified refrigerant vessel may cause explosion and cause damage or personal injury.



### Relocation of the Air to water heat pump

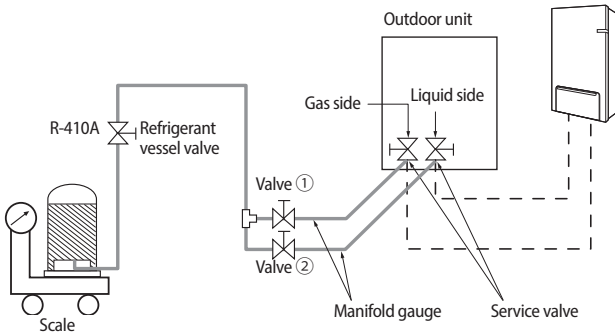
- Refer to this procedure when the unit is relocated.
- Carry out the pump down procedure. (Refer to the details of 'pump down'.)
- Collecting refrigerant may be hard, since multi type products exceeds allowable charging amount of refrigerant in the outdoor unit to support long piping. (Refer to page 36.)
- Remove the power cord.
- Disconnect the assembly cable from the indoor and outdoor units.
- Remove the flare nut connecting the indoor unit and the pipe.
- At this time, cover the pipe of the indoor unit and the other pipe using a cap or vinyl plug to avoid foreign material entering.
- Disconnect the pipe connected to the outdoor unit. At this time, cover the valve of the outdoor unit and the other pipe using a cap or vinyl plug to avoid foreign material entering.
- Make sure you do not bend the connection pipes in the middle and store together with the cables.
- Move the indoor and outdoor units to a new location.
- Remove the mounting plate for the indoor unit and move it to a new location.

# Pump down procedure

## Collecting refrigerant in refrigerant vessel before pump down operation

If the amount of refrigerant in the system exceeded the maximum allowable limit, reduce the amount of the refrigerant by following the below instruction before pump down operation.

1. Prepare an exclusive rechargeable refrigerant vessel, scale and a manifold gauge.
2. Check the amount of refrigerant in the entire system.
3. Connect a refrigerant vessel to an outdoor unit and operated about 50 % of the indoor unit in cooling mode.
4. After 10 minutes of cooling operation, check the pressure on high pressure side with the manifold gauge. If the pressure on the high pressure side is over 3.0 MPa (30.59 kgf/cm<sup>2</sup>), reduce the number of operating indoor unit to decrease the pressure below 3.0 MPa (30.59 kgf/cm<sup>2</sup>).
5. When the pressure becomes lower than 3.0 MPa (30.59 kgf/cm<sup>2</sup>) open the manifold gauge valve ② which is connected to a liquid side. Then, open the valve on the refrigerant vessel for the refrigerant to flow from the liquid side pipe to a vessel.
6. Check the weight difference with the scale. When desired amount of the refrigerant is collected into the vessel, close the valve and remove the manifold gauge.
7. Make sure that the amount of the refrigerant in the vessel is about 50 % of the entire system.
8. Measure the amount of refrigerant correctly to not exceed amount of collected refrigerant.



# Completing the installation

► Check the following after completing the installation.

Installation	Outdoor unit	<ul style="list-style-type: none"><li>• Check the external surface and the inside of the outdoor unit.</li><li>• Is there any possibility of short circuit?</li><li>• Is the place well-ventilated and ensures space for service?</li><li>• Is the outdoor unit fixed securely?</li></ul>
	Indoor unit	<ul style="list-style-type: none"><li>• Check the external surface and the inside of the indoor unit.</li><li>• Is the place well-ventilated and ensures space for service?</li><li>• Check if the center of the indoor unit is ensured and it is installed horizontally.</li></ul>
Adding refrigerant		<ul style="list-style-type: none"><li>• Are the length and the difference between the refrigerant pipes within the allowable range?</li><li>• Is the pipe properly insulated?</li><li>• Is the quantity of the additional refrigerant correctly weighed in?</li></ul>
Installing the drain pipe		<ul style="list-style-type: none"><li>• Check the drain pipe of the outdoor unit and the indoor unit.</li><li>• Have you completed the drain test?</li><li>• Is the drain pipe properly insulated?</li></ul>
Installing the wiring		<ul style="list-style-type: none"><li>• Have you performed the earthing work 3 to the outdoor unit?</li><li>• Is 2-core cable used?</li><li>• Is the length of the wire is in the limited range?</li><li>• Is the wiring route correct?</li></ul>

# Final checks and trial operation

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## Inspection before test operation

1. Check the power cable and communication cable of the indoor and outdoor unit.
2. Check the power supply between the outdoor unit and the cabinet panel.
  - Check the 220-240 V~ / 380-415 V~ with the voltage meter.
3. Once the outdoor unit is turned on, it performs the tracking to check the connected indoor unit and options.

## Test operation

1. **Run the unit by KEY MODE or controller.**
  - Inspect the compressor sound during the initial operation. If roaring sound is heard, stop operation.
2. **Check the indoor and outdoor units' running status.**
  - Indoor and outdoor unit's abnormal running noise.
  - Proper drainage from indoor unit in cooling mode.
  - Check detail running status using S-NET program.
3. **Finish test.**
4. **Explain to the customer how to use the Air to Water Heat Pump following the user's manual.**



# Troubleshooting



- Incorrect handling of thermostat, safety valve or other valves may lead to tank rupture. When servicing the unit follow instructions carefully:
- Always turn off main power supply when water supply is being shut off.
- Test the free operation of the safety valve regularly by opening the valve ensuring the water flows freely.
- Electrical connection and all servicing of the electrical components should only be carried out by an authorized electrician.
- Fitting and all servicing of plumbing fixtures should only be carried out by an authorized installer.
- When replacing the thermostat, safety valve or any other valve or part supplied with this unit, use only approved parts of the same specification.

## Error codes

If the unit has some problems and does not work normally, error code is shown on the OUTDOOR UNIT main PBA or LCD of the wired remote controller.

Display	Explanation	Error Source
101	Hydro Unit / Outdoor Unit communication connection error	Hydro Unit
120	Short- or open-circuit error of the room temperature sensor of the Zone 2 indoor unit (detected only when the room thermostat is used)	Hydro Unit
121	Short- or open-circuit error of the room temperature sensor of the Zone 1 indoor unit (detected only when the room thermostat is used)	Hydro Unit
122	EVA Inlet temp sensor SHORT or OPEN	Hydro Unit
123	EVA Outlet temp sensor SHORT or OPEN	Hydro Unit
162	EEPROM Error	Hydro Unit
198	Error of Terminal Block's Thermal Fuse(Open)	Hydro Unit
201	Hydro Unit / Outdoor Unit communication error(Matching error)	Hydro Unit/Outdoor Unit
202	Hydro Unit / Outdoor Unit communication error(3 min)	Hydro Unit/Outdoor Unit
203	Communication error between INVERTER and MAIN MICOM (4 min)	Outdoor Unit
221	Outdoor Unit air temperature sensor error	Outdoor Unit
231	Condenser temperature sensor error	Outdoor Unit
251	Discharge temperature sensor error	Outdoor Unit
320	OLP sensor error	Outdoor Unit
403	Detection of freezing (During cooling operation)	Outdoor Unit
404	Protection of Outdoor Unit when it is overload (during Safety Start, Normal operation state)	Outdoor Unit
407	Comp down due to high pressure	Outdoor Unit
416	Discharge of a compressor is overheated	Outdoor Unit
419	OUTDOOR UNIT EEV operation error	Outdoor Unit
425	Power source line missing error (only for 3-phase model)	Outdoor Unit

# Error codes

Display	Explanation	Error Source
440	Heating operation blocked (outdoor temperature over 35 °C)	Outdoor Unit
441	Cooling operation blocked (outdoor temperature under 9 °C)	Outdoor Unit
458	OUTDOOR UNIT fan1 error	Outdoor Unit
461	[Inverter] Compressor startup error	Outdoor Unit
462	[Inverter] Total current error/PFC over current error	Outdoor Unit
463	OLP is overheated	Outdoor Unit
464	[Inverter] IPM over current error	Outdoor Unit
465	Compressor overload error	Outdoor Unit
466	DC LINK over/low voltage error	Outdoor Unit
467	[Inverter] Compressor rotation error	Outdoor Unit
468	[Inverter] Current sensor error	Outdoor Unit
469	[Inverter] DC LINK voltage sensor error	Outdoor Unit
470	Outdoor unit EEPROM Read/Write Error	Outdoor Unit
471	Outdoor unit EEPROM Read/Write Error(OTP error)	Outdoor Unit
474	IPM(IGBT Module) or PFCM temperature sensor Error	Outdoor Unit
475	Outdoor Unit Fan2 error	Outdoor Unit
484	PFC Overload Error	Outdoor Unit
485	Input current sensor error	Outdoor Unit
500	IPM is overheated	Outdoor Unit
554	Gas leak error	Outdoor Unit
590	Inverter EEPROM Checksum error	Outdoor Unit
601	Communication error between the Hydro Unit and wired remote controller	Hydro Unit
604	Communication tracking error between the Hydro Unit and wired remote controller	Hydro Unit
653	Wired remote controller temp sensor SHORT or OPEN	Hydro Unit, Wired Remote Controller
654	Memory(EEPROM) Read/Write Error(Wired remote Controller data error)	Hydro Unit, Wired Remote Controller
899	Short- or open-circuit error of the Zone 1 water-out temperature sensor	Hydro Unit
900	Short- or open-circuit error of the Zone 2 water-out temperature sensor	Hydro Unit
901	Water inlet (PHE) temperature sensor error(open/short)	Hydro Unit
902	Water outlet (PHE) temperature sensor error(open/short)	Hydro Unit
903	Water outlet (backup heater) temperature sensor error	Hydro Unit
904	DHW tank temperature sensor error	Hydro Unit

Display	Explanation	Error Source
906	Refrigerant gas inlet (PHE) temperature sensor (open/short)	Outdoor Unit
911	Low flow rate error <ul style="list-style-type: none"> <li>in case of low flow rate in 30 sec during water pump signals is ON(Starting)</li> <li>in case of low flow rate in 15 sec during water pump signals is ON(After starting)</li> </ul>	Hydro Unit
912	Normal flow rate error <ul style="list-style-type: none"> <li>in case of normal flow rate in 10min during water pump signal is OFF</li> </ul>	Hydro Unit
916	Mixing valve sensor error	Hydro Unit
919	Error that the set temperature for disinfection operation is not reached, or, after reaching, the temperature fails to continue for the requested time	Hydro Unit
920	FSV SD card data error	Hydro Unit

# SAMSUNG

Samsung, PO Box 12987, Blackrock, Co. Dublin. IE  
or Euro QA Lab. Saxony Way, Yateley, Hampshire GU46 6GG, UK

